

IT4Causes

Volunteer Engagement Bid Sheet

Opportunity (Completed by IT4Causes)	Agency	IT4Causes						
	Project	Business Case Analysis - Support Services						
	Project Description	IT4Causes does not currently provide ongoing server management or end-user support services, but we are interested in developing that capability using a mix of paid staff and interns. We need to develop the business case to arrive at a catalog of services, price point, and break-even analysis to determine if this is a feasible market for us to enter.						
	Task	Work with CEO and perhaps a few potential clients to help understand the needs of clients and the potential market. Help develop a proposal to present to our Board						
	Task Description	Define needs, market, service offerings, price point, break even. Look at ways our resource pool could be utilized to provide the service. Thinking outside the box is a must. Evaluate free/low-cost tools to catalog, monitor, and remote into client computers under contract.						
	Requested Timeframe	ASAP, volunteer to coordinate hours with agency						
	Estimate	5-10 hours						
	Skills Needed	Desktop/Laptop Support	Business Analysis	Windows Admin				
	Skill Level Requested	Basic	Advanced	Basic				