

IT4Causes

Volunteer Engagement Bid Sheet

Opportunity (Completed by IT4Causes)	Agency Chesterfield Colonial Heights Alliance for Social Ministry (CCHASM)					
	Project Salesforce for intake process CCHASM works with many local congregations to distribute food, clothing, and emergency monetary payments to help people in need. CCASM screens people for need, and then directs them to the best local congregation to help them. They want to move the intake process to Salesforce, and we're looking for a volunteer who can help them do that! We had someone lined up to do this, but they had to drop out due to t medical reasons, so we need this help NOW!					
	Project Description					
	Task Help CCHASM mplement Salesforce-based screening process and contact management system. Serve as technical lead and design solution. Work with another, less skilled volunteer who is learning SF, and one of our interns to get the job done. You'll work with our CEO, a volunteer with beginner/intermediate Salesforce, and an IT Intern to help us define the best approach to their needs,					
	Task Description and then provide guidance to help us implement that process in Salesforce. We want to learn the Salesforce tool as an agency, so you'll have help in setting things up, but we need knowledgeable Salesforce resources to help us pick the best features and avoid potential pitfalls.					
	Requested Timeframe Immediately for several months					
Estimate 20-60 hrs, depending on volunteer availability and desire						
Skills Needed		Salesforce	DB Admin			
Skill Level Requested		Intermediate	Basic			