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Volunteer Engagement Bid Sheet

Agency Various Agencies **Project** Lead Salesforce projects with volunteer and intern teams Salesforce provides free product "Salsforce Nonprofit Success Pack" to many nonprofits, but we often need to do customizations to make it meet their Opportunity (Completed by IT4Causes) Project Description business processes. We need your Salesforce Analyist, Architect, and Admin skills to help us find the best strategy to make our clients more efficient, and then lead other less experienced resources in implementing your designs in the tool.
 Task
 Help agencies implement Salesforce-based processes for donor, client, and case contact management. Serve as technical lead and design solution.

 Work with other, less skilled volunteers who may be learning SF, and our interns to get the job done.
You'll work with our CEO, volunteers with beginner/intermediate Salesforce, and IT Interns to help us define the best approach to their needs, and Task Description then provide guidance to implement that process in Salesforce. We want to learn the Salesforce tool as an agency, so you'll have help in setting things up, but we need knowledgeable Salesforce resources to help us pick the best features and avoid potential pitfalls. Requested Timeframe Ongoing; we hope that you will commit for 8-20 hrs per month for several months Estimate 20-60 hrs, varies per project depending on volunteer availability and desire Skills Needed Salesforce DB Admin Skill Level Requested Intermediate Basic